

# ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS



**MARCH 25, 2010**

## Electronic Prescribing of Controlled Substances

Yesterday (3/24) the Office of the Federal Register made available for public inspection an Interim Final Rule with Request for Comments from the Drug Enforcement Administration (DEA), Department of Justice on Electronic Prescribing of Controlled Substances. The Interim Final Rule specifies the rules that health care providers will need to follow in order to electronically prescribe controlled substances in accordance with the law. Since DEA published the Notice of Proposed Rulemaking for electronic prescribing of controlled substance, ONC, CMS, AHRQ and other HHS staff have worked closely with DEA to develop the policies in the Interim Final Rule. The Interim Final Rule is expected to be published in the Federal Register on Wednesday, March 31 and will include a 60 day comment period. To view the Interim Final Rules go to: [http://www.federalregister.gov/OFRUpload/OFRData/2010-06687\\_PI.pdf](http://www.federalregister.gov/OFRUpload/OFRData/2010-06687_PI.pdf)

## Would It Help You If We Submitted Your Claims?

Did you know that Doctors Access can do this for you? We can connect to your server to send your batches for you through our server. Some offices have outdated hardware or system issues which fall completely outside the scope of our support that makes performing billing slow and cumbersome. Many offices don't need assistance. But, if you continue to struggle with billing and you don't want to outsource it to our billing services group, then our doing these tasks for your office might be just what you need. Plus, we can run & save your Confirmation Reports for you for proof of timely filing. If we can help you and you would like pricing info, please email us at [info@doctorsaccess.com](mailto:info@doctorsaccess.com) or ask one of our Support Reps in Live Support.



**NEXT**

## Doctors Access Invoicing Change

On the recommendation of our accountants, effective April 2010, Doctors Access is changing the way it invoices its monthly fees. In the past, Doctors Access has billed in arrears (for the prior month's service). Your invoice will now reflect payment due for services in the current month. Therefore, the invoice you will receive for April will reflect the amount owed for March services (the arrears) as well as what is owed for April. Please pay the total amount to stay current. If it would be easier for you to pay the current amount over 2 months, please come into Live Support and let us know and we will be happy to help you with that by noting it on your account.

If you have any questions please visit us in Live Support or call us at 615-383-0193 and choose option #1. For your convenience you can pay online with a credit card at <http://www.doctorsaccess.com/help> If you would like to auto-pay each month with a credit card please notify a Doctors Access representative in Live Support or leave a message at the above number and Chris Morgan from accounting will contact you for your card information.

## Stop Calling & Faxing Pharmacies



Overwhelmed with Rx Renewals & Pharmacy Callbacks?

ELECTRONIC PRESCRIBING=  
PRACTICE UTPOIA

**Improve the Safety and Efficiency  
of the Prescribing Process**

**You're ready!**

Register to attend our next **Free Electronic Prescribing Webinar!** Go to: [www.doctorsaccess.com](http://www.doctorsaccess.com) and click on:



- **BE PRODUCTIVE:** Reduce pharmacy faxes and phone calls due to refill/renewal requests, legibility issues, and drug incompatibility or ineligibility problems and focus on other reimbursable activities.
- **BE INFORMED:** Access medication history to prevent adverse drug events and pill shopping.
- **BE PATIENT FRIENDLY:** Easily access a patient's formulary and select cost effective prescriptions.

