

# ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS

**OCTOBER 2009**

**- URGENT -**

## **TIME IS RUNNING OUT TO SCHEDULE IMPLEMENTATION OF ELECTRONIC HEALTH RECORD TO MEET CRITERIA FOR FEDERAL GOVERNMENT STIMULUS PACKAGE GRANT MONEY**

The Certification Commission launched its updated and new 2011 certification programs on October 7, 2009. **CCHIT Certified® 2011** products are inspected against comprehensive functionality, interoperability, and privacy and security criteria using the Commission's published methods and have been found in full compliance. These **also** meet or exceed applicable proposed Federal standards for certified EHR technology to support the 2011-2012 incentives under the American Recovery and Reinvestment Act of 2009 (ARRA).

Providers must be using a certified Electronic Health Record before the end of 2010. Over \$29 billion has been dedicated to healthcare information technology in the *Health Information Technology for Economic and Clinical Health Act, part of the 2009 American Recovery and Reinvestment Act* that Congress has passed. Each Provider is eligible for **\$44,000 of stimulus grant money**. (That is more money than the EHR will cost you. Take the incentive. It is there for you.)

Every Electronic Health Record provider in the market is predicting **back-logs of 3-6 months** regarding implementation schedules for providers waiting to move to EHR during Q1 of 2010. Do not wait. Now is the time to convert your practice to an Electronic Health Record solution.

Doctors Access currently interfaces with several certified EHR solutions. See our partners page on our website for a listing. The **preferred** EHR solution we recommend is a product called Sevocity. All of your current patient data, appointment schedules and billing data and history flow seamlessly into the EHR via an HL7 interface. **If you are not completely satisfied with your Sevocity/DA EHR system after using it in your practice for 60 days – we will provide a full refund.**

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## Pricing and Features

### Start-up Fees:

- **\$1,995.00** Sevocity Start-up Fee per Provider
- This is a one-time fee. There are no annual recurring fees of the original purchase price.

### The EHR Start up Fee includes:

- Practice/Clinic set-up of Sevocity, including licenses and all clinic level information, superbill, customized progress notes and templates, prescription favorites list, practice logo and more
- Standard Interfaces: HL7 interfaces to Doctors Access, Hospital systems, Lab services and Lab systems as needed
- Initial Demographic Doctors Access synchronization
- Unlimited Training and customization via the web (onsite training/implementation optional for \$1,500/day plus actual travel)

### Monthly Service Fees:

	Monthly Service Fee
<b>1 Provider/4 Users</b>	<b>\$460</b>
<b>e-Prescribing</b>	<b>INCLUDED</b>
<b>24/7/365 Support</b>	<b>INCLUDED</b>

- All other users at the clinic/practice (additional users are free) with a maximum of 4 additional users for every provider license purchased.
  - If more than 4 additional licenses (non-provider) per provider are needed: \$150/license
- No price increases during the Service Agreement's 3 year term
- Sevocity Secure Fax maximum is 2,000 pages/Provider/Month. Additional pages above the 2,000 (rarely needed) are 0.085 per page
- Includes ICD-9, CPT and all other coding databases and all drug updates
- Includes New releases / upgrades

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## **ELECTRONIC HEALTH RECORD • FAST • EASY • LESS WORK**

With Sevocity, you can use your existing computers or upgrade your providers and nursing staff to the Fujitsu Lifebook T4410 or Lifebook T4310 **multi-touch tablet PCs**. They both have a 12.1-inch touch-screen with dual digitizer, 1280×800 resolution, 300 nit brightness, 500:1 contrast ratio and Anti-glare surface.

The Lifebook T4410 is boosted by an Intel Core 2 Duo T9600 2.8GHz processor while the T4310 gets a Core 2 Duo T6600 2.2GHz CPU. They have up to 500GB hard drive or 128GB SSD, a 2 Megapixel webcam, and fingerprint scanner.

These tablet PCs come with multi-touch feature with the pen and two finger touch support that allows users to move beyond simple tapping and handwriting functions of the stylus, to the options of using the two fingers touch gestures to zoom, rotate, pinch and flick. They run Windows 7 OS. Price: \$1,200-\$2,000



Join us for a Web demo to see how easy it is to chart a patient without using any paper. This is a must attend for session for **providers** and **clinical staff**.

**Electronic Health Record demo will be:**

**November 3 @12:00 p.m. (CST)**

**Provider Attendees will receive a 10% discount on a Sevocity EHR purchase within 30 days!**

Go to <http://www.doctorsaccess.com/help/> and click to register:

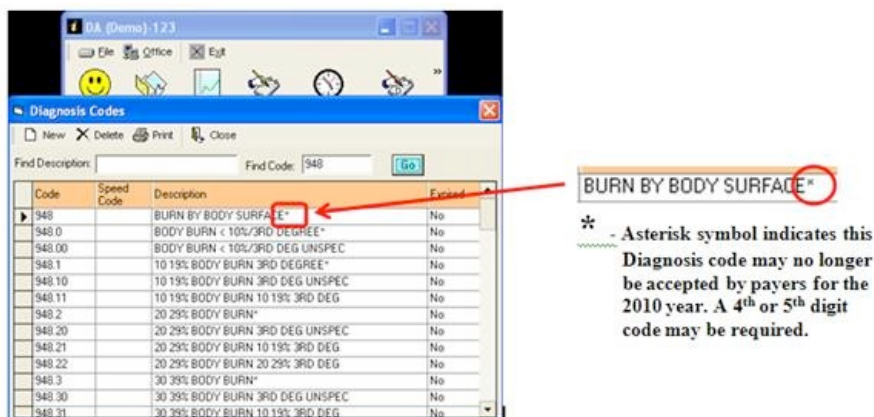


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## 2010 ICD-9 Release

The new list of 2010 ICD-9 codes are now available for download via your Doctors Access software. If you are not running DA Version 25.338 or higher, you can follow the online directions on how to download the ICD-9 codes, by going to the following link: [http://www.doctorsaccess.com/help/support-archive/upd\\_ICD9.pdf](http://www.doctorsaccess.com/help/support-archive/upd_ICD9.pdf). If you are running DA Version 25.338 or higher and have not loaded the ICD-9 codes, please reference the same link above, and follow steps #7 - #11. Please note that the ICD-9 codes are not automatically updated in your system with any upgrade, it is the responsibility of the practice to load the ICD-9 codes directly.

It has been noted that many offices are overlooking the minor indication of invalid ICD-9 codes. As your codes are updated thru Doctors Access, an **asterisk (\*)** symbol may be used at the end of the ICD-9 description. This symbol is a way to notify users that the code may be expired and should be replaced with a 4th or 5th digit ICD-9 code. See the below image. For auditing purposes, Doctors Access does not automatically expire these codes for you, as you may need to use the codes for re-filed or corrected claims. To avoid using any invalid ICD-9 codes, you can flag the code as 'YES' in the Expired field.



Code	Speed Code	Description	Expired
948		BURN BY BODY SURFACE*	No
948 0		BODY BURN < 10%/3RD DEGREE*	No
948 00		BODY BURN < 10%/3RD DEG UNSPEC	No
948 1		10 19% BODY BURN 3RD DEGREE*	No
948 10		10 19% BODY BURN 3RD DEG UNSPEC	No
948 11		10 19% BODY BURN 10 19% 3RD DEG	No
948 2		20 29% BODY BURN*	No
948 20		20 29% BODY BURN 3RD DEG UNSPEC	No
948 21		20 29% BODY BURN 10 19% 3RD DEG	No
948 22		20 29% BODY BURN 20 29% 3RD DEG	No
948 3		30 39% BODY BURN*	No
948 30		30 39% BODY BURN 3RD DEG UNSPEC	No
948 31		30 39% BODY BURN 10 19% 3RD DEG	No

**BURN BY BODY SURFACE\***

\* - Asterisk symbol indicates this Diagnosis code may no longer be accepted by payers for the 2010 year. A 4<sup>th</sup> or 5<sup>th</sup> digit code may be required.

## DA Version 25.348

Doctors Access has released Version 25.348, which addresses the following items:

- Resolves all CAHABA rejections, including ANSI loops/segment issues as submitted to Doctors Access thru Oct. 12, 2009
- Resolves issue with confirmation/acknowledgement reports being duplicated thru the VIEW/MAIL REPORT option of the CLAIMS Module
- Includes specific claim error count in CAHABA HISTORY screen.
- You can now use **EOB** button to **AUTOPOST** Medicare-CAHABA EOBs
- Ability to now submit your Medicare Secondary claims thru CAHABA-MSP module. (May need to have a DA Rep verify in Live Support that you are properly setup, and you must have already gone thru MSP training class)

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## UPCOMING **FREE** ON-LINE TRAINING SESSIONS

**“Electronic Health Record Demonstration” – Receive 10% discount on purchase!**

- November 3, 2009 @ 12:00 p.m. (CST) 1 hour

**“Meeting Timely Filing Requirements with DA”**

- November 5, 2009 @ 9:00 a.m. (CST) 30 minutes

**“Proper Procedures for Handling Rejections”**

- November 11, 2009 @ 11:00 a.m. (CST) 1 hour

**“Electronic Health Record Demonstration” – Receive 10% discount on purchase!**

- November 12, 2009 @ 4:00 p.m. (CST) 1 hour

**“How to use the Electronic Prescription module”**

- November 17, 2009 @ 12:00 p.m. (CST) 30 minutes

**“Auditing your system – No claims left behind”**

- November 19, 2009 @ 1 p.m. (CST) 30 minutes

**“Proper Procedures for Handling Rejections”**

- November 23, 2009 @ 12:00 p.m. (CST) 1 hour

**“How to use the Electronic Prescription module”**

- December 1, 2009 @ 12:00 p.m. (CST) 30 minutes

**“How to properly use your DAYSHEETS”**

- December 3, 2009 @ 11:30 a.m. (CST) 30 minutes

**“DA Additional Features and Functionality”**

- December 7, 2009 @ 10:00 a.m. (CST) 1 hour

**“Electronic Health Record Demonstration” – Receive 10% discount on purchase!**

- December 8, 2009 @ 12:00 p.m. (CST) 1 hour

Go to <http://www.doctorsaccess.com/help/> and click to register:

