

ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS

SEPTEMBER 25, 2009

Version Update 25.218 Available for Download

Version 25.218 addresses errors in the 2310b segment for CAHABA submissions, which caused rejections when the Rendering Provider was different from the Billing Provider. It removes the Medicaid number from the loop, which was not required.

25.218 Modifies the 2310d loop CAHABA TN to remove the facility NPI per CAHABA, the facility NPI is not required in this loop.

25.218 Automatically archives CAHABA TN daily reports when you send or receive to the ..\mail\CAHABA_ARCHIVE folder then deletes the corresponding files on the CAHABA SECURE FTP SITE. This will prevent repeated downloading of daily reports. IMPORTANT: Do not manually delete CAHABA mail.

25.218 modifies the warnings issued when a new update arrives to explain the requirement for admin rights that are required to apply an update.

25.218 forces an explanation box to be displayed by the first computer that launches a new version. Please ensure 25.218 is updated on all computers.

*Transmission Tip: To prevent confusion in the history screen, submit your Cahaba batch prior to the daily cut-off time of 3:30 p.m. Central.

CAHABA REPORT TRAINING

Want to learn what the CAHABA reports are trying to tell you? Doctors Access is holding free classes to help you interpret the reports you are downloading. Select any one of the following dates and times to participate in our online training classes:

Thursday, Oct. 1, 2009 @ 11:00 a.m. – 11:30 a.m. (Central)

Tuesday, Oct. 6, 2009 @ 9:00 a.m. – 9:30 a.m. (Central)

Wednesday, Oct. 14, 2009 @ 2:00 p.m. – 2:30 p.m. (Central)

Monday, Oct. 19, 2009 @ 12:00 noon – 12:30 p.m. (Central)

Send email request to support@doctorsaccess.com with your Doctors Access Account Number and preferred date/time. We will email you the WebEx login information for the class you choose.

