

ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS

MAY 2009

**DOCTORS ACCESS WILL BE HOSTING A WebEx MEETING TO DEMO OUR
NEW ELECTRONIC PRESCRIPTION MODULE**

WEDNESDAY MAY 6, 2009 @ 12:30 P.M. CENTRAL

FEDERAL GOVERNMENT & ELECTRONIC MEDICAL RECORDS **American Recovery and Reinvestment Act of 2009**

The \$787 billion American Recovery and Reinvestment Act of 2009 includes approximately \$20 billion for Healthcare IT. The government will try to encourage the purchase of a “government” EMR through a conditional “IOU”. To clarify the details of the legislation and its potential impact, the following is a summary of the key items relating to the healthcare IT incentives. What does it really mean for the nation’s physicians and medical practices?

Participation in this program is voluntary, i.e., the government is not requiring you to purchase and EMR. The law specifically states: “...nothing in such Act or in the amendments made by such Act shall be construed to require a private entity to adopt or comply with a standard or implementation specification adopted under section 3004.” [Sec. 3006 (a) (1)]

This means that you are free to select the digital solution that best meets the needs of your practice, rather than letting the government make this important choice for you.

The potential incentive is a maximum of \$44,000 per physician, depending on when you implement the “government” EMR, and is paid out over 5 years. [Sec. 4101]

- The earliest payment year is 2011.
- Payment schedule: Year 1: \$15,000 or \$18,000, Year 2: \$12,000, Year 3: \$8,000, Year 4: \$4,000, Year 5: \$2,000 (an average of \$8,800 per year)

NEXT

- To receive the full amount, the EMR must be implemented by 2012; to receive any incentive payments, the EMR must be implemented by 2014; no payments are made after 2016.
- In 2015, a 1% reduction in Medicare reimbursement will affect non-participants, 2% in 2016, and 3% in 2017.

Incentive payments require both “adoption and meaningful use of certified EHR technology.” [Sec. 4101] To qualify you must:

- Purchase an EMR that meets the government’s criteria.
 - The standards will be developed by the government through the Department of Health and Human Services (HHS) by year end. [Sec. 3004]
 - The standards will likely be in line with the current CCHIT criteria.
- Demonstrate “meaningful use” of the certified EMR each year. [Sec. 4101]
 - “Meaningful use” requires that you demonstrate “to the satisfaction of the Secretary (of HHS)” the following capabilities:
 - ePrescribing
 - Exchange of information (interoperability)
 - Reporting capabilities
 - The law states that “meaningful use” can become more stringent each year but does not make clear how these measures will be defined, evaluated and enforced.

The meeting will last approximately 30 minutes. It is important that as many of our providers as possible attend to discuss their interest in our Electronic Prescription module.

To register for the meeting, send an email to EMR@doctorsaccess.com

The meeting log-in instructions and teleconference number will be emailed to you.

NEXT

Cahaba GBA Jurisdiction 10 Update

On January 07, 2009, the Centers for Medicare & Medicaid Services announced Cahaba Government Benefit Administrators®, LLC is the Medicare Administrative Contractor (MAC) for Jurisdiction 10 comprised of Alabama, Georgia and Tennessee. As the J10 MAC, Cahaba GBA will be responsible for the administration of all Medicare Part A and Part B claims in Alabama, Georgia and Tennessee.

Updates and other important information regarding the J10 transition can be found on the Cahaba GBA website at: <http://www.cahabagba.com/j10/index.htm>

FREE ONLINE TRAINING SESSION

Doctors Access is introducing for the month of May:

“What does that button do?”

Topics discussed in this session will include:

- The purpose of those ‘grayed-out’ buttons
- Utilizing the Alert Notifications for your patients
- Using Patient Recall and Letter Module
- Purpose of the Ticketing Module
- Purpose of Appt Email and Appt Calling Module

To register for this free one-hour session, please submit an email to support@doctorsaccess.com. An email response will be sent back to you with the steps for participating in this fun-filled, information packed session. The course will be held:

WEDNESDY MAY 27, 2009 from 12:00 p.m. – 1:00 p.m. (CENTRAL)

NEXT

MSP UPDATE!!!

Doctors Access is continuing to conduct MSP training classes. For those of you submitting your TN based Medicare Secondary Claims via paper, you must sign up for one of our scheduled MSP training classes to learn how to transmit your Medicare Secondary claims electronically. To activate the MSP module, a one time fee of \$200 will be incurred per office for implementation and online training.

The next MSP training class is:

MAY 26, 2009 from 11:00 a.m. – 12:00 p.m. (CENTRAL)

To register for the class, please send an email request to info@doctorsaccess.com. An email response will be sent back to you, which will provide you with the direct web link, log-in credentials, call-in telephone number and time information for the class. After you have registered for the class please be sure that you log onto our LIVE SUPPORT site at www.doctorsaccess.com/help and contact a LIVE DA REP to ensure that your system is configured ahead of time for the MSP module. You must be running DA version 22.320 or higher to have the MSP module configured.

From the CIGNA EDI Connection service: Effective November 30, 2008, Medicare will no longer accept claims with incorrect MSP Types. If the type on the claim does not match the type for the beneficiary being billed in Segment SBR05, Medicare will deny the claim as insufficient documentation and no appeal rights will be granted.

MSP claims can be more complex and CIGNA has developed several training courses to assist you in understanding how to file a MSP claim, as well as give you a better understanding of the MSP process. The below resources can be very valuable to you in determining the above types along with basic MSP claim information:

Medicare 101: <http://www.cignagovernmentservices.com>

MSP Manual: <http://www.cms.hhs.gov/manuals>

NEXT

CallPointe Patient Reminder Service Offers Special Incentives Through The Month Of May!

If you are not currently taking advantage of our vendor relationship with CallPointe, this is a great opportunity to see how the CallPointe service can help decrease no-shows while freeing up time for your office staff. If you decide to trial the CallPointe service by the end of May, you will receive your first month of service FREE or 15% discount for 1 year off of your monthly invoice!

Reasons to consider this special offer from CallPointe:

- Everything is automatic. It just simply works everyday and you will see the results when your waiting room is full. With CallPointe there is no need to maintain designated phone lines, hardware or software.
- CallPointe will automatically extract the patient information from your Doctors Access practice management software so that you or your staff will never have to send a file.
- CallPointe offers much more than just appointment reminders and No Show calls: patient recalls, physician appointment cancellation requests, inclement weather, disease management and collection calls are just a few more services that are offered.
- Messages can be delivered and confirmed by telephone, email, text messaging and TTY for hearing impaired patients and multiple language delivery.
- No long term contracts! You will receive all of CallPointe's benefits without the need to be locked into a multi-year agreement.
- Multiple custom messages for your practice. CallPointe will create multiple messages for you providing unique messages for different appointment type, location, and provider.
- CallPointe offers a touch prompt system allowing your patients to confirm their appointments and report back to you the results of the call.
- Human voice recorded messages! CallPointe delivers your messages in the same human recorded voice, no computer generated voices to confuse your patients.
- Callpointe utilizes state-of-the-art digital technology to deliver your messages. This cutting edge network technology will ensure that CallPointe will deliver the appropriate message whether the phone is answered by a person or answering machine.
- In addition to the CallPointe May incentive program you can also take advantage of the 30 day risk-free trial. If you are not completely satisfied with the service you can cancel and you will owe CallPointe nothing.

For more information regarding this special offer. Please contact Jim Gaskins with CallPointe at 866-655-7302 or jim.gaskins@callpointe.com

