

ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS

SEPTEMBER 2008

DOCTORS ACCESS FALL '08 USER'S GROUP CONFERENCE

Mark this important event on your calendar!!! **OCTOBER 13, 2008**, Doctors Access is holding our next User's Group Conference at Opryland Hotel in Nashville, TN. Come and meet some of your fellow Doctors Access system users and learn more about the future of your Practice Management and Billing Software. We will be discussing topics relevant to your very survival with insurance companies thru your Doctors Access software. Doctors Access will also be providing handouts; including our newly updated manual, to all attendees. Don't miss this great learning event.

Please mark your calendars to attend! Complete and return the attached registration form. If you have any questions regarding the User's Group Conference, please email info@doctorsaccess.com.

LATEST UPDATE, Version 22.330 or Higher

For those offices installing DA update 22.230 or higher, you may have noticed a brand new feature on the main DA toolbar. Doctors Access has implemented a new "WARNING" message that notifies all users of outstanding claim batches. This new warning feature assists offices in maintaining a watchful eye over their **downloaded CONFIRMATION** reports that they should be receiving after each claim batch submission. These reports are typically available within 1-3 business days via the electronic clearinghouses. If you wish to eliminate the new WARNING message from your system, your only option will be to verify each ARCHIVED batch within your CLAIMS module and check off your CONFIRMATION report for each batch. Please note that this option is not intended to serve as a nuisance to any of our clients, rather as a safeguard that your claim batches are being properly processed thru your electronic clearinghouses.

NEXT

MSP Training Classes

For those of you submitting your TN based Medicare Secondary Claims via paper, you must sign up for one of our scheduled MSP training classes to learn how to transmit your Medicare Secondary claims electronically. To activate the MSP module, a one-time fee of \$200 will be incurred per office for implementation and online training.

SEPTEMBER 25th	11:00 A.M. to Noon (Central Time Zone)
OCTOBER 7th	Noon to 1:00 P.M (Central Time Zone)
OCTOBER 23rd	11:00 A.M. to Noon (Central Time Zone)

To register for either class, please send an email request to info@doctorsaccess.com. An email response will be sent back to you, which will provide you with the direct web link, login credentials, call-in telephone number and time information for the class. After you have registered for the class please be sure that you log onto our LIVE SUPPORT site at www.doctorsaccess.com/help , and contact a LIVE DA REP **to ensure that your system is configured ahead of time for the MSP module**. You must be running DA version 22.320 or higher to have the MSP module configured.

PQRI Participation Update

Doctors Access has been receiving a number of incoming concerns regarding proper PQRI reporting techniques. In follow-up to our Alert submitted in June of 2007, please note that no changes are required within your Doctors Access system to be able to participate for PQRI reporting. All claims being submitted electronically that include PQRI codes, must be submitted with a **\$0.01** charge. Due to electronic clearinghouse and payer mandates, any code entered into your billing software with a \$0.00 charge, will not be accepted. For further questions or concerns regarding this matter, you can visit the CMS website at www.cms.hhs.gov <<http://www.cms.hhs.gov>> or refer to the following link on our support website: http://www.doctorsaccess.com/help/support-archive/PQRI_Module.pdf

NEXT

BILLING SERVICES

- Is your A/R reaching a higher amount than you are comfortable with?
- Are your incoming insurance payments decreasing?
- Do you not have enough time to follow-up on submitting claims?
- Timely filing becoming an issue?
- Did you lose a billing clerk?
- Is your billing clerk going on a temporary leave?

We have the solution to all of your billing questions. Email us at info@doctorsaccess.com

