

# ALERT



>>>>>> A MONTHLY UPDATE FOR FRIENDS AND CLIENTS OF DOCTORS ACCESS

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**JULY 2009**

## Cahaba Transition

### **Cahaba Benefit Administrator, LLC - Jurisdiction 10 A/B MAC** **(LIVE DATE 8/29/2009)**

Currently, Cigna Medicare acts as both the payer and the clearinghouse for your Tennessee Medicare Part B claims. After 8/29/2009 all Cigna Medicare TN claims going directly to Cigna Medicare will no longer be an option. Doctors Access is currently developing a new software version for all of your TN Medicare Part B Claims.

A special Doctors Access software version will be required for all offices currently filing TN Medicare claims, and we will submit a new Alert notifying you of when to obtain the download. There will be a one-time transition fee associated with the new Doctors Access software version which will be billed to your account.

To accommodate clearinghouse changes regarding Medicare claims, all Doctors Access customers will be required to download the updated version of the Doctors Access software. More information regarding this software version (and its availability for download) will be in the Doctors Access August Alert.

If you are current Tennessee customer who submits Medicare claims, you will be receiving your password from Cahaba in the mail. It is **very important** that you do not lose this password. Our Support staff will need to load your Cahaba password and adjust some transmission settings in your Doctors Access software via our Live Support site.

To stay informed of any news, updates or other important information regarding the J10 transition, please refer to <http://www.cahabagba.com/j10/index.htm>.

